



Buyer's Guide to ordering Apple Products and Services

Apple Product / Service	Supplier / Source	Best Purchasing Method	Resources	Contact	email
Mac (comes pre-loaded with OS-X and applications)	MacAuthority (authorized Apple Distributor for Education Market)	eProcurement	http://www.macauthority.com/vanderbilt/	Stephanie Holmes - Account Rep 615-383-1010 x 406	sholmes@macauthority.com
<p>New Macs come configured with OS X and assorted Apple applications. Apple-branded Mac software-only (i.e., Keynote) orders must be ordered directly from Apple. Mac-compatible software (i.e., Photoshop) must be ordered from the VU Software Store. Do not place any Mac software orders with MacAuthority.</p>					
Mac (software only)	Apple Direct	eProcurement	http://store.apple.com/us/browse/home/shop_mac/software	Ross Hooks - Inside Acct Executive 512-674-2859	rhooks@apple.com
IOS Software for iPad	Apple Direct	no charge	http://www.apple.com/ipad/ios/		
Mac (OS only)	Vanderbilt Software Store	Vanderbilt Software Store	https://softwarestore.vanderbilt.edu/	Vanderbilt Software Store, 615-343-3919	software.store@vanderbilt.edu
Apps for iPad, iPhone and iPod	Vanderbilt Software Store	Vanderbilt Software Store	Vanderbilt Software Store Apple apps	Vanderbilt Software Store, 615-343-3919	software.store@vanderbilt.edu
Desktop support	Vanderbilt ITS/NCS, school or dept. LAN support	Apple products are covered in managed desktop support programs	http://its.vanderbilt.edu/itsupport	ITS 343-9999 NOC 322-2954 Campus 322-7311 Hospital 322-5000	
Warranty Repairs	Apple Direct	eProcurement / Pcard	http://www.apple.com/support/	Break/Fix Support 1-800-800-2775	
Warranty and Out of Warrantary Repairs	MacAuthority (authorized Apple Distributor for Education Market)	eProcurement / Pcard	http://www.macauthority.com/service/	Tony Gruenwald- Service Administrator 615-383-1010	tgruenwald@macauthority.com
Apple Education Resources	Apple Direct	eProcurement / Pcard	http://www.apple.com/education/resources/	http://www.apple.com/education/	